**OPERATIONS MANAGEMENT**

**Learning Outcome 4: ACTIVITY 8**

## **Logistics trends in South Africa (essay)**

Review the article: Willem W. Cilliers, Pieter J.A. Nagel, (1994) "Logistics Trends in South Africa", International Journal of Physical Distribution & Logistics Management, Vol. 24 Issue: 7, pp.4-1. (This article will be available in your online student resources.)

1. How does the article define logistics?
2. What dimension in the ‘barometer for logistics excellence’ give highest return on investment?
3. For a German MNC with high level of supply chain capabilities, which dimension will impede performance?
4. What is the state of logistics in South Africa?