**ADVANCED PROJECT MANAGEMENT**

**LEARNING OUTCOME 4: ACTIVITY 7**

**INDIVIDUAL ACTIVITY**

## **Thomas-Kilmann model**

The Thomas-Kilmann model uses two types of behaviours (ASSERTIVE and COOPERATIVE) to define five methods of dealing with conflict. Complete the following table:

|  |  |
| --- | --- |
| **Method of dealing with conflict** | **When it’s appropriate to use it** |
| 1. |  |
| 2. |  |
| 3. |  |
| 4. |  |
| 5. |  |